

LIFE SCIENCE SERVICES

# PRECISION IN EVERYDAY OPERATIONS.

LIFE SCIENCE SERVICES,  
HANDLED WITH QUALITY  
YOU CAN TRUST.



Soner Bilen  
Lab Support, Basel



ONE TRUSTED PARTNER

# BOOST INNOVATION AND PRODUCTIVITY

Our Life Science Services create work environments that foster innovation and productivity, supporting our clients across diverse processes while ensuring full regulatory compliance. This allows them to focus on their core competencies and save valuable resources.

ISS provides comprehensive life sciences solutions from a single source, leveraging internal expertise in quality control, HSE, and our Life Sciences Center of Excellence. Benefit from our extensive industry experience and customized solutions tailored to your needs.

## **GDP - Transportation / Pharmaceutical Logistics**

Leverage our certified GDP logistics service for secure and reliable pharmaceutical transportation throughout Europe. Our drivers ensure every delivery is compliant with strict temperature controls and the highest hygiene standards. Trust our expertise to efficiently and seamlessly overcome your logistics challenges.

## **GMP - Services**

Benefit from our specialized department for GMP-compliant cleaning, backed by a professional training program and a pharmaceutical-grade quality management system. Trust our trained personnel to deliver the highest quality standards and ensure maximum safety for the life sciences industry.

## **Laboratory Support Services**

Free up valuable time for your employees with our Laboratory Support Service. Our specialists handle laboratory tasks, allowing your team to focus on research, quality assurance, and control. We also ensure seamless operations by efficiently managing local organization.

**Davide Reis**  
GMP Cleaner, Basel



# LOGISTIC SERVICES

## Postoffice Life Sciences

- /// Incoming goods: recording, dangerous goods check, document scan
- /// Digitalisation and distribution of mail
- /// Outgoing goods: dangerous goods check, packaging, document check
- /// Import/Export: Customs documents, tariff numbers, goods value determination

## Dangerous goods

- /// Support with classification
- /// Preparation of dangerous goods packaging
- /// Preparation of transport documents

## Stability chamber

- /// Draw samples
- /// Dispatch to analysis laboratory or client
- /// Temperature Mapping
- /// Disposal of old samples

## CRYO movement (deep-freezer-196°C)

- /// Planning, preparation, supplier selection
- /// Preparation of transport documents

## GDP pharma logistics

- /// Planning, preparation, dispatch
- /// Supplier selection and validation
- /// Quality Assurance
- /// Packaging management and storage
- /// Transport Europe-wide
- /// Transport of GxP samples in all temperature conditions
- /// Data logger management
- /// Standby services to ensure cold chain integrity down to -196 °C

## Lab relocation

- /// Overall planning of relocations
- /// Lab equipment relocation planning, coordination, supervision of technicians
- /// Physical relocation of cooling units / including Ultrafreezer (-80°C)
- /// Relocation of samples and chemicals, temperature-controlled, hazardous goods



**Robert Ramaj**  
Logistic Services, Basel



## SERVICES

# LAB SERVICES

### Lab equipment management

- // Lab equipment management
- // Quotations / orders / scheduling
- // Supplier management

### Lab logistics

- // Incoming goods inspection
- // Registering chemical deliveries
- // Storage location selection
- // Stock management

### Lab manager

- // Support and maintenance of laboratory equipment in shared labs
- // Lab support
- // Support for tenants/users
- // Dangerous goods officer
- // Safety officer function

### Shop solution

- // Kanban management
- // Warehouse management
- // Consumables management
- // Hazardous substances management

### Utilities

- // LN2 management
- // Supplier management
- // Gas and dry ice supply

### Lab assistance

- // Calibration of laboratory equipment
- // Media preparation

### Glas wash

- // Glassware collection and return
- // Autoclaving: load, sterilise, prepare
- // Maintenance washing machines
- // Autoclave maintenance
- // Validation

### Inspection tours

- // Temperature control of cooling units
- // Level control LN2 containers / storages
- // Temperature and CO2 control of incubators
- // Eye showers control management
- // Gas management

### Waste management

- // Labwaste: Collection, transport, testing, labelling, storage, management disposal company
- // Solvents management
- // Pumpstation: Inspection, maintenance, cleaning, repair
- // Waste room, disposal company, invoicing, advice
- // Sterilisation, labelling and disposal of BSL waste



TAILORED EXCELLENCE

# HOW DO WE GUARANTEE TAILORED, HIGH-QUALITY LAB SERVICES?



Our Lab Services for Life Sciences offer both non-GMP and GMP solutions, customized for disposal, supply, and logistics.



ISS takes on all relevant tasks with flexible pricing models, ensuring the highest standards **through ISO 9001:2015 certification and a GMP/GDP-compliant quality management system.**



Additionally, our independent QA department and the “QA Manual Life Sciences Switzerland” ensure ongoing quality and compliance.

**Alvaro Silva**  
Chauffeur – Chemical Relocations, Basel



WE ARE HERE TO HELP

# HOW DO WE DISTINGUISH BETWEEN THE TASKS OF OF YOUR SPECIALISTS AND OUR EMPLOYEES?

We ensure smooth operations by precisely defining interfaces and thoroughly documenting processes so that all parties understand their responsibilities. Standardized procedures form the foundation for reliable daily operations, while careful due diligence ensures all critical aspects are covered. Benefit from a collaborative partnership that enhances efficiency and productivity in your life sciences company.



**„Through our Lab Services, your lab staff will experience immediate relief, freeing up valuable time to focus on advancing science.“**

**Dr. Christoph Rockel**

Head Business Development Life Science, ISS Switzerland



Please contact us.  
We look forward to  
hearing from you.

